

2011.

- Komercijalna banka was proclaimed the best bank in Serbia in 2011 according to the research conducted by the world-renowned magazine Global Finance
 - For an outstanding contribution to development of our economy, and especially for the results achieved in the previous year, the jury for award of the annual prizes of the Economic Chamber of Belgrade rewarded Komercijalna banka a.d. Beograd with the traditional reward „Belgrade Winner“
 - Jury of the Club of Economic Journalists also proclaimed Komercijalna banka as the best bank
 - With one billion two hundred million Euros FX savings, Komercijalna banka strengthened its leading position, as a bank to which people of Serbia prefer to entrust their money. During the month of savings, out of cca EUR 127 million total savings in the entire banking sector of Serbia, more than 30 million was deposited in our bank, which was almost every fourth Euro (23.6%)!
 - The Bank included the new credit card - MasterCard Installment – in its offer
 - Internet page of the bank was adjusted for visually impaired and blind people
 - Large number of information and technological improvements:
 - Successfully implemented Basel II standard and Risk Management Software – Fermat
 - Within the project of integral information system serving as support to operation, ERP 1 (Enterprise Resource Planning) began introducing modern software of SAP Company
 - The new application for securities operation was implemented
 - Centralized Help Desk began working, with primary function to assist the Bank’s employees in providing full and quick answers to all the questions regarding service rendering and every day business, and to enable the customers to use our services more efficiently
 - Numerous social responsibility projects were realized in 2011:
 - During the month of saving, Komercijalna banka „invested in the future“ by giving up its media coverage to those who needed help and support by allowing them to speak about their need publicly
 - Exhibition of Milan Konjović’s paintings was organized for the citizens of Belgrade. Milan Konjović was one of the greatest Serbian painters of the 20th century
 - Medical treatment in China was provided for four children with rare and serious Batten disease
 - Three incubators were donated to the Clinic for Gynaecology and Obstetrics of the Clinical Centre in Niš, in the scope of the action „Battle for Babies“
 - Otolaryngology Clinic was provided with the apparatus for early detection of deafness in children
 - Numerous CSR activities were realized in each of the 24 branches of the Bank throughout Serbia...
 - Business results in 2011 show that the Bank, with its RSD 275 billion assets, kept its high market share in total assets of the Serbian banks, strengthening its leading position in the field of savings and net profit of almost RSD 4 billion (EUR 40 million)
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