

## **USER MANUAL**

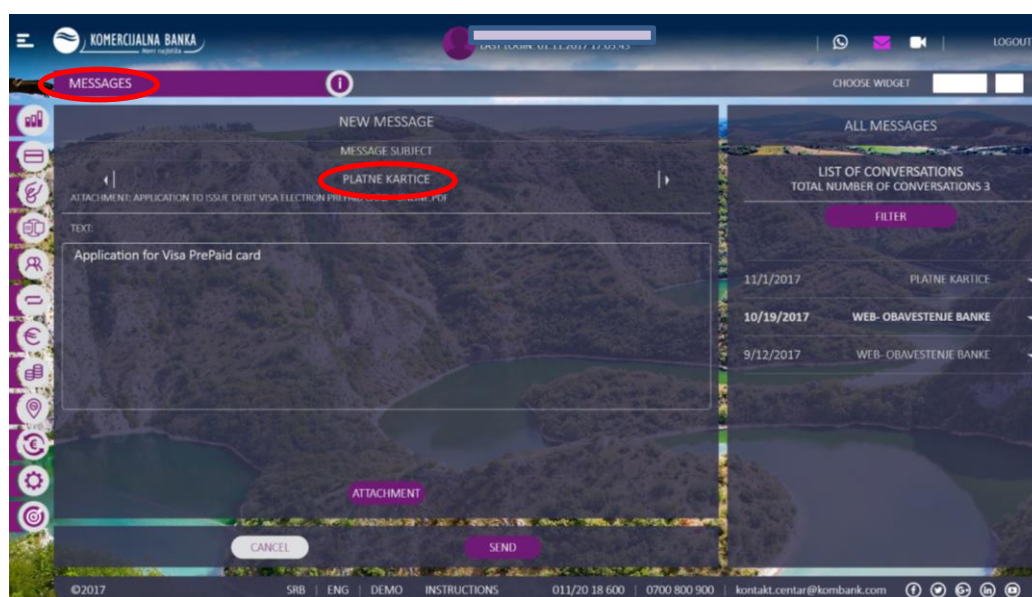
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### **HOW TO SUBMIT APPLICATION FOR VISA PREPAID CARD VIA WEB E-BANKING ACCOUNT**

You can submit the application for [Visa PrePaid card – online](#) through your Web e – banking account.

It is enough that you are:

- User of web e-bank service in the bank
- Download the application for [Visa PrePaid card – online](#) from the bank's web site
- Submit necessary information in the application
- Based on the completed fields at the application, you state your address for delivery and handover of the card. In addition to the parent outlet, you have the possibility of delivering the card in another (either closer to your or wanted) outlet, or, delivery to the wanted address by the mobile team of the bank
- It is necessary that you convert the application into the pdf format or, if you wish, you can submit the application in the following formats: jpg, gif or png
- After log-in with your existing user name and password to your web e-banking account, and through the module „Messages“, subject „Cards“, attach the application it in some of the afore-mentioned formats (Picture)
- In the „Comment“ field enter *Application for Visa PrePaid card*
- Send the application



Note: for the card to be delivered to the correct address, it is very important that you fill-in the fields in the Application, which relate to the address for delivery and handing over of the card.

You can get more information if you call our digital outlet – KOMeCENTAR by video call, chat, e-mail or calling the phone number 19939.